



E-Gate Platform User guide (Resident)

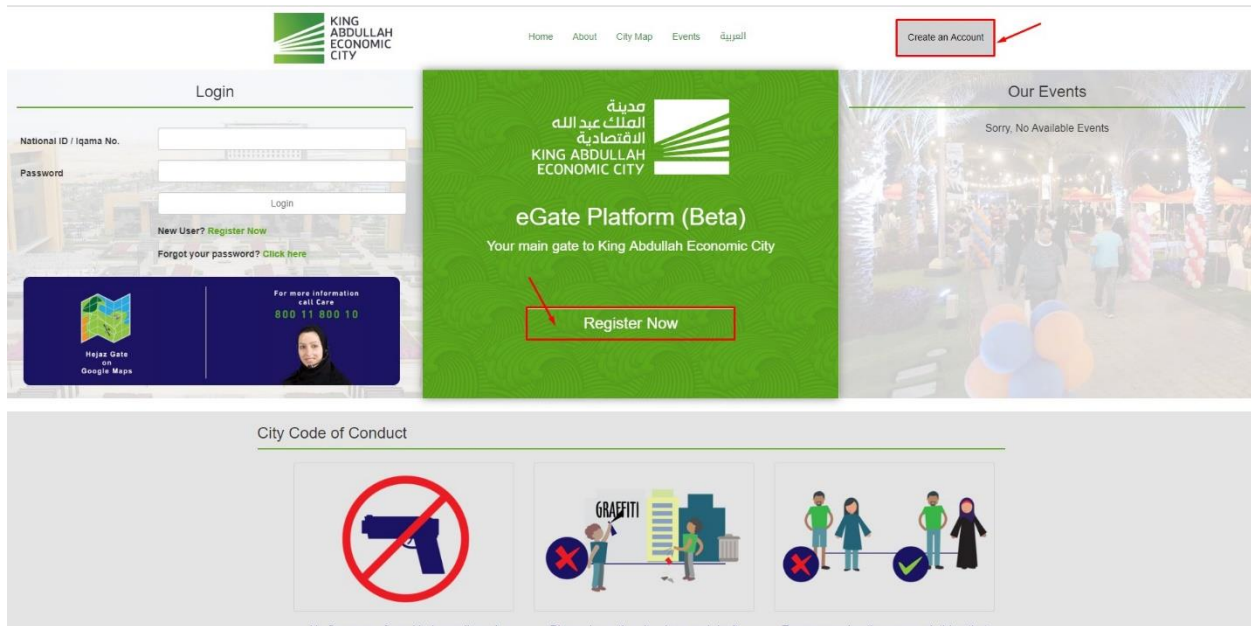
Prepared by Smart City

Version 1.0

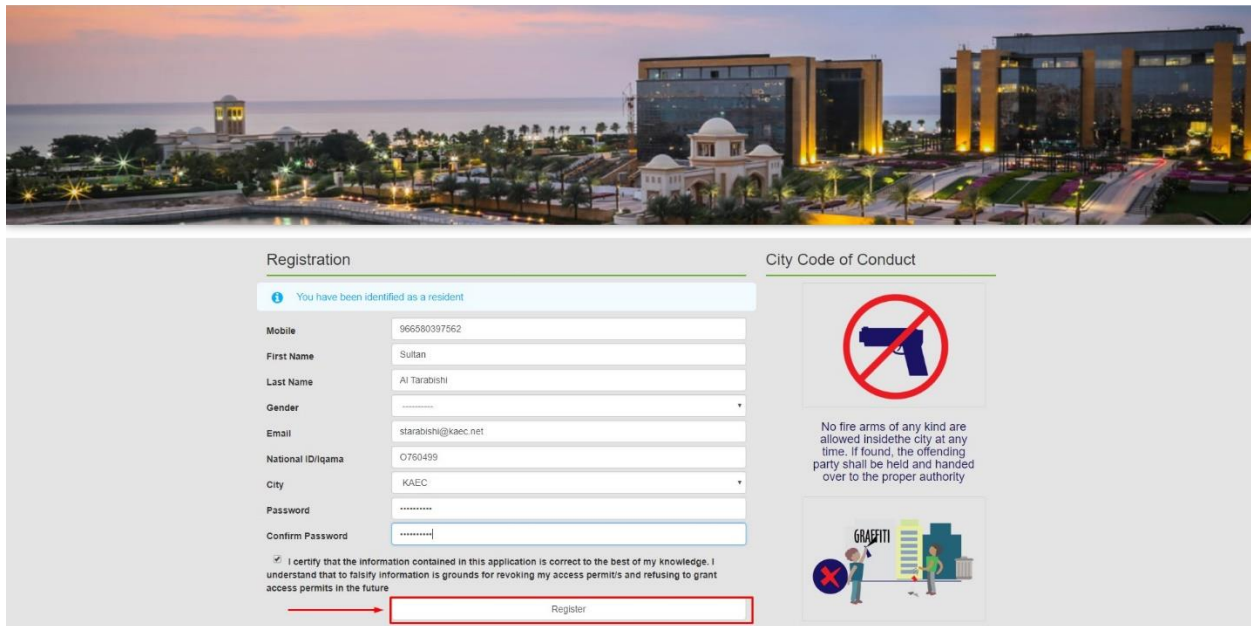
May 20, 2018

1- Registration

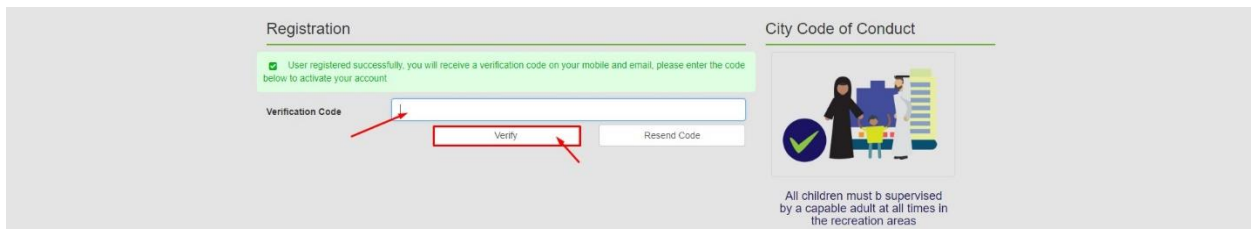
- Open your browser and type: egate.kaec.net
- Click on Create an Account button or Register Now.



- A Registration form will appear, fill the fields and check below instructions:
 - If you are a Resident you must insert your mobile number used in the residential contract so your information will automatically filled in the fields (First name, Last name, Email, National ID/Iqama and City), otherwise your account will be a standard (visitor) account.
 - Check the filled fields and correct the data (if wrong) and fill (Gender and Password).
 - Password must contains letters and numbers, the length between 6-10 characters.
 - Mobile number must start with country code but without zeroes or plus sign.
 - Mobile, Email & National ID/Iqama should be unique for each user, so you can use the same info for more than one user.
 - Check the confirmation that your information are correct.
 - Press register button



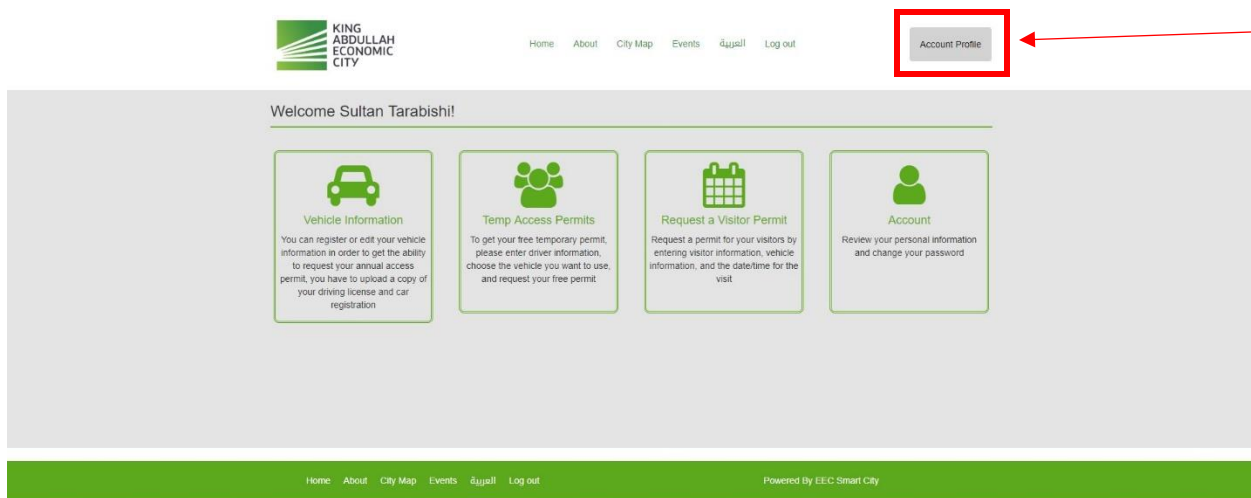
- After clicking the register button, you will receive an email and SMS contains the verification code to verify your account, fill the verification code and press verify button. If you didn't receive any message or SMS press resend code button.



- After verifying your account, your registration is done, and you can login into your account.

2- Account Profile Page

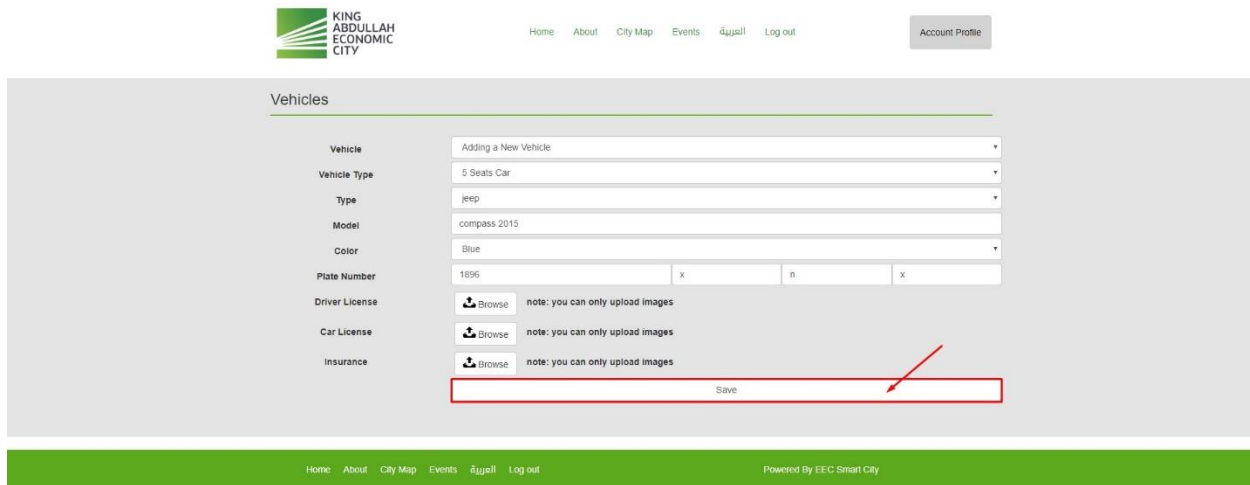
- After login, you can see the account page:



- On this page you can manage your vehicle information, request permits, request visitor permit and manage your account.
- Whenever you want to go back to this page, you have to click on 'Account Profile' button on the top right corner of the page.

3- Vehicle Information

- On this page you can register or edit your vehicle information in order to get the ability to request your annual access permit.
- Fill the information for the vehicle you want to use in accessing the city, and check below instructions:
 - Choose your vehicle type
 - Choose Type, insert model, and choose color.
 - Fill plate numbers and plate letters
 - Upload a clear and valid Driver license with maximum file size of 2 MB.
 - Upload a clear and valid Car license with maximum file size of 2 MB.
 - Upload a clear and valid Insurance with maximum file size of 2 MB.
 - Press Save Button.



KING ABDULLAH ECONOMIC CITY

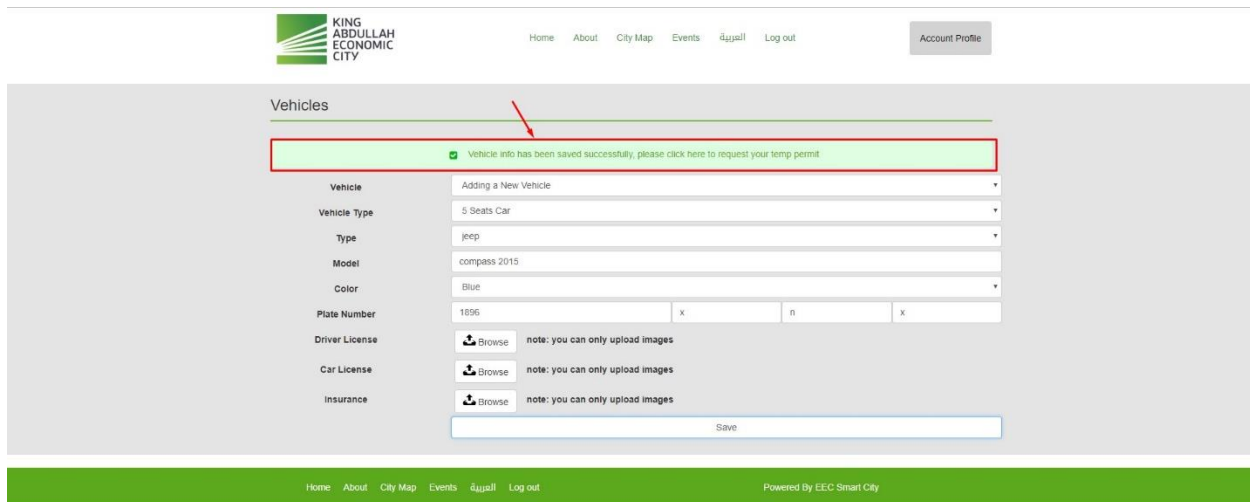
Home About City Map Events [العربية](#) Log out Account Profile

Vehicles

Vehicle	Adding a New Vehicle			
Vehicle Type	5 Seats Car			
Type	jeep			
Model	compass 2015			
Color	Blue			
Plate Number	1896	x	n	x
Driver License	<input type="button" value="Browse"/>	note: you can only upload images		
Car License	<input type="button" value="Browse"/>	note: you can only upload images		
Insurance	<input type="button" value="Browse"/>	note: you can only upload images		
	<input type="button" value="Save"/>			

Home About City Map Events [العربية](#) Log out Powered By EEC Smart City

- After clicking save button, a message will appear on the top of the page (Vehicle info has been saved successfully, please click here to request your temp permit) press on the message and you will access the permits page.



KING ABDULLAH ECONOMIC CITY

Home About City Map Events [العربية](#) Log out Account Profile

Vehicles

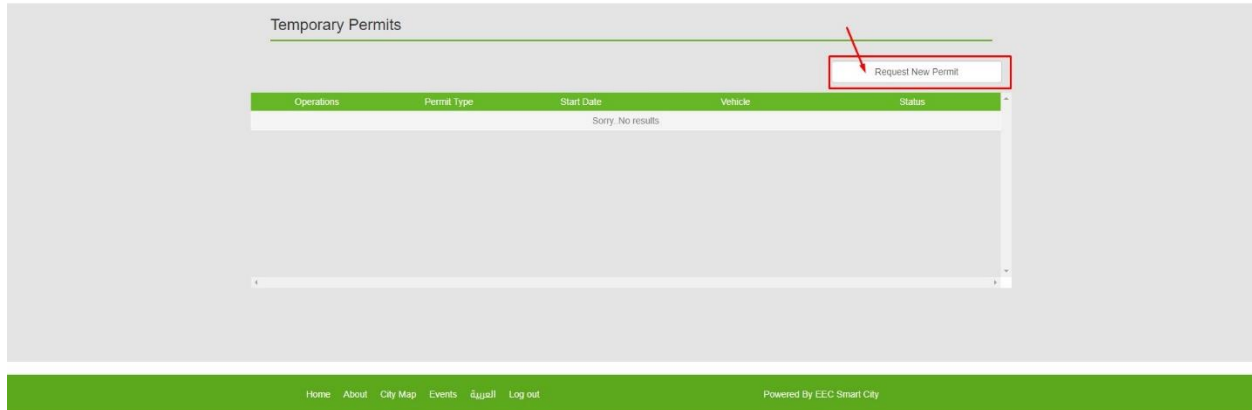
Vehicle info has been saved successfully, please click here to request your temp permit

Vehicle	Adding a New Vehicle			
Vehicle Type	5 Seats Car			
Type	jeep			
Model	compass 2015			
Color	Blue			
Plate Number	1896	x	n	x
Driver License	<input type="button" value="Browse"/>	note: you can only upload images		
Car License	<input type="button" value="Browse"/>	note: you can only upload images		
Insurance	<input type="button" value="Browse"/>	note: you can only upload images		
	<input type="button" value="Save"/>			

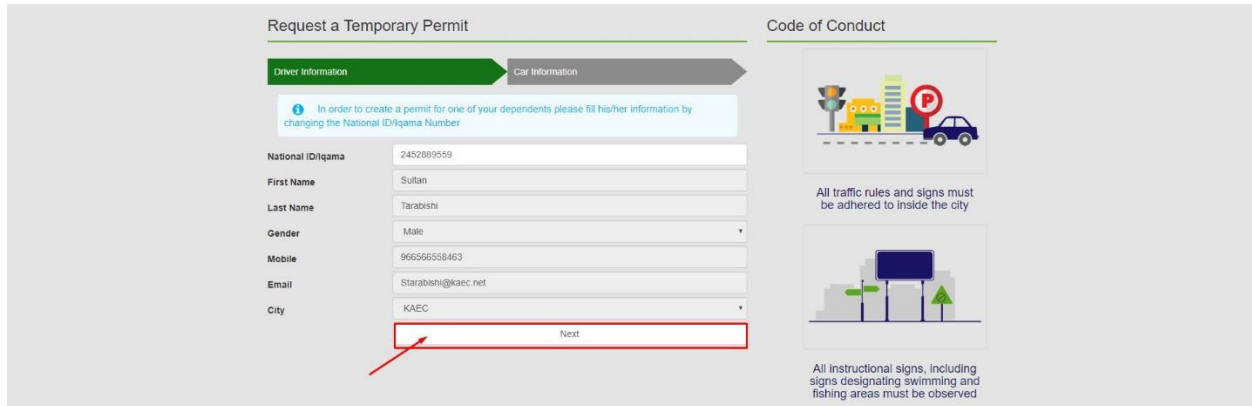
Home About City Map Events [العربية](#) Log out Powered By EEC Smart City

4- Temporary Permits

- To get your free temporary permit, press Request New Permit button



- Driver information form appears filled in with your information, then press next button (Note: If you want to create a permit for one of your dependents, you have to change the National ID/Iqama and fill the form)



- Car information tab will appear and you can choose your car from Transportation type field.
- Click 'Request Permit' button, and your request will be sent to the gate.

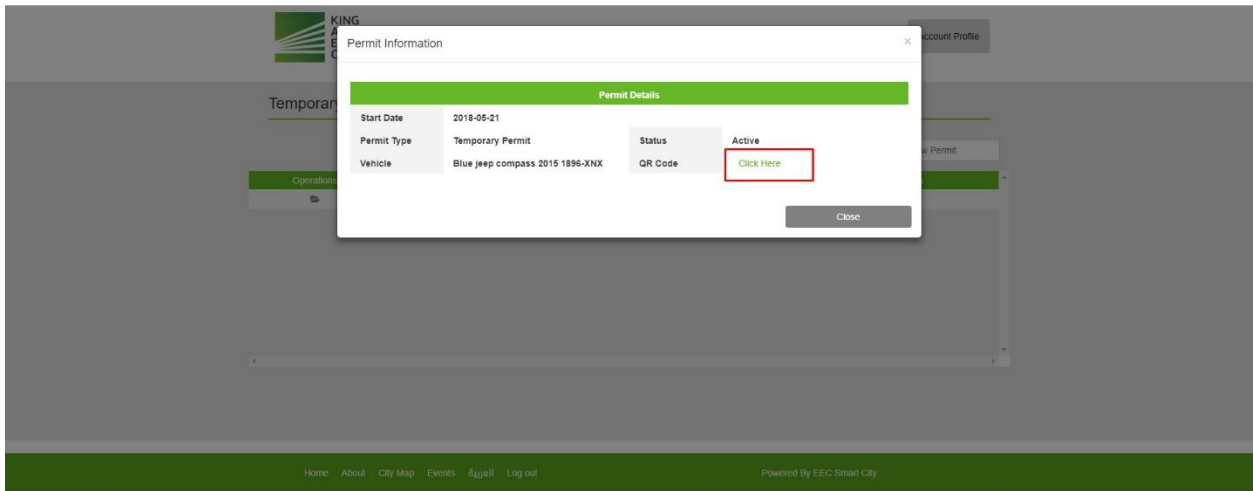
- After clicking Request Permit, your permit will successfully generated and you can access the city. You will receive SMS and email contains car information and your unique QR code to using it if you face any difficulties in reading your car plate.
- Your permit going to be valid until the end of the year.

- You can check your permits in Temporary Permits page

Operations	Permit Type	Start Date	Vehicle	Status
	Temporary Permit	2016-05-21	jeep compass 2015 1896-XNX	Active

Home About City Map Events عجلة Log out Powered By EEC Smart City

- By clicking the folder icon in the temporary permits page you can check the permits details. (start date, end date, permit type, status, vehicle information and your QR code)



5- Request a Visitor Permit

- You can request a permit for your visitors by entering visitor information, vehicle information and date/time for the visit.

Request Visitor Permit

Visitor Information
Vehicle Information
Visit Information

National ID/Iqama

First Name

Last Name

Gender

Mobile

Email

City

Next

City Code of Conduct





All traffic rules and signs must be adhered to inside the city



6- Account

- In this page you can review your personal information and change your password.

User Information	Code of Conduct
<p>First Name <input type="text" value="Sultan"/></p> <p>Family Name <input type="text" value="Tarabishi"/></p> <p>Gender <input type="text" value="Male"/></p> <p>Mobile <input type="text" value="966566558463"/></p> <p>Email <input type="text" value="Starabishi@kaec.net"/></p> <p>National ID/Iqama <input type="text" value="2452889559"/></p> <p>City <input type="text" value="KAEC"/></p>	 <p>All traffic rules and signs must be adhered to inside the city</p>
<p>Change Password</p> <p>New Password <input type="text"/></p> <p>Confirm New Password <input type="text"/></p> <p><input type="button" value="Save"/></p>	 <p>All instructional signs, including signs designating swimming and fishing areas must be observed</p>